



first impressions resources
the australian retail college



This is a summary of the Dual Diploma offering with *fir*. The outcomes of this for the student is a Diploma of Retail Management AND a Diploma of Management.

The Dual Diploma comprises 10 units. Units which are common to each individual qualification will only be undertaken once, with a Credit Transfer recorded against the “second” qualification.

Planning

- Set strategic plans
- Manage operations to budget

Leading

- Manage personal work priorities and professional development
- Develop a workplace learning environment

Organising

- Manage people performance
- Ensure team effectiveness

Controlling

- Ensure a safe workplace
- Manage risk

Innovation and Change

- Review product or service performance
- Facilitate continuous improvement



An alternative Sustainability Stream is also available

The above course outline is an example developed to meet industry standards.



Skilling the Retail Workforce *across Australia*

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